

January 21, 2009

Charles L. A. Terreni, Esquire Chief Clerk/Administrator The Public Service Commission of South Carolina P. O. Drawer 11649 Columbia, South Carolina 29211

RE:

Public Service Commission of South Carolina

Report: Terminations of Electric Service (4<sup>th</sup> Quarter 2008)

Docket No. 2006-193-EG

Dear Mr. Terreni:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PEC) fourth quarter 2008 report on Terminations of Electric Service in South Carolina.

Sincerely,

Len S. Anthony

Jen S. antry

General Counsel - Progress Energy Carolinas, Inc.

Attachment

cc:

John Flitter (5)

263360

## Progress Energy Carolinas, Inc. Quarterly Report on South Carolina Involuntary Disconnects (Fourth Quarter 2008)

1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers		
October 2008	2221		
November 2008	1760		
December 2008	1623		

2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

October 2008		November 2008			December 2008			
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	82	2	1		1	1	125	3
2	121	3	2		1	2	38	1
3	65	1	3	113	2	3	155	
4		1	4	89	2	4	135	1
5			5	119	1	5	20	
6	99	1	6	91	2	6		2
7	91	1	7	28	1	7		1
8	132		8			8	78	3
9	149		9			9	105	3
10	7	1	10		1	10	81	2
11			11	3	2	11	55	
12			12	256		12	12	3
13	127		13	179	1	13		2
14	127		14	21	2	14		
15	108	2	15			15	125	1
16	80		16			16	100	1
17	13	1	17	90	2	17	136	1
18			18	81		18	66	1
19			19	160	3	19	6	3
20	104	2	20	195		20		2
21	94	2	21	83	2	21		
22	113	4	22			22	14	2
23	76		23			23		
24	12		24	130		24		
25			25	94	1	25		
26		1	26	1	2	26	1	
27	100	4	27			27		
28	95	3	28			28		
29	185	3	29		2	29	136	1
30	180	1	30			30	103	
31	24	2	31			31	57	1

3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	October	November	December	
Non payment	2184	1732	1591	
Hazard	37	28	32	

- 4) Average duration of involuntary terminations:
  - 0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)
- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:
  - "PEC Residential Delinquent Account Disconnection Procedures South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then.